

## GENERAL MANAGEMENT POLICY (\*)

Founded in 1997, TRIGO is a multinational company providing operational Quality Management and Supply Chain solutions for the manufacturing sector, especially in the transportation industries. Our services aim to guarantee maximum responsiveness, flexibility, visibility and traceability based on the expertise of our operational teams and a know-how that's recognized by our customers in the most demanding sectors (automotive, aerospace, etc.).

Relying on a team of more than ten thousand professionals working in 25+ countries across 4 continents, Management is committed to making every effort to provide innovative solutions and address the quality and supply challenges that arise throughout our customers' supply chain.

To this end, we strive to:

- Focus our attention on the needs of our customers and satisfy them by delivering a reliable, responsive, competitive and sustainable service;
- Anticipate risks and mitigate them to ensure service continuity;
- Continuously improve the performance of our operations and the experience of our customers by capitalizing on best practices, controlling physical, information and financial flows and developing the leverage effects offered by technologies;
- Provide appropriate health and safety protection for all employees;
- Abide by strict ethical standards;
- Adopt responsible behaviors to limit our impact on the environment.

In order to implement this policy, Management is committed to ensuring the availability, adequacy and possible redeployment of the necessary means and resources while striving to create an environment that allows our employees to fully realize their potential.

All of our staff play a key role in providing an "excellent" service and as such we ask that they take ownership of and implement this policy, in keeping with the guidelines of our Management System and with professionalism and integrity.

Matthieu RAMBAUD  
CEO

Benoît LEBLANC  
Deputy CEO

(\*) *previously named "Quality and performance improvement policy"*